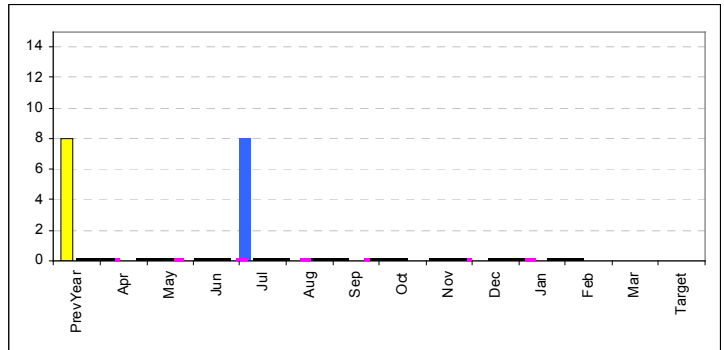


**C28**

**Title:-** Intensive home care

**Definition:-** Households receiving intensive home care per 1,000 population aged 65 or over.

**Manager:-** Sara Keetley



	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Target
<b>This years performance:-</b>				8.02									
<b>Last year performance:-</b>	7.5	7.5	7.5	7.5	7.5	8.02	8.02	8.02	8.02	8.02	8.02	8.02	
<b>Forecast performance:-</b>													
<b>Comparator Family:-</b>													
<b>England:-</b>													
<b>Households:-</b>													
<b>Last year:-</b>	271	271	271	271	271	291	291	291	291	291	291		
<b>Direction:-</b>	↑		↑	↑									
<b>Outturn 07/08:-</b>	8.02												
<b>Target 08/09:-</b>													

For 2008-2009 there were 291 households measured as having intensive home care during the survey week.

This represents an increase of 21% over the past two years.

At the same time the uptake of Direct Payments (C51) has lead to a potential loss of some 123 clients who are estimated as having the equivalent payments to that of intensive home care provision.

During the same two year period Telecare Service has gone from zero clients to 550.

It is estimated 25 of the Telecare Service clients would have had intensive homecare packages because the number of client contact hours and visits has fallen below the required trigger level of 5 or more visits and more that 10 hours of contact.

Taking both these factors into account the total number of households likely to be included as receiving intensive home care is 439 moving performance from the reported 8.02 to 12.09.

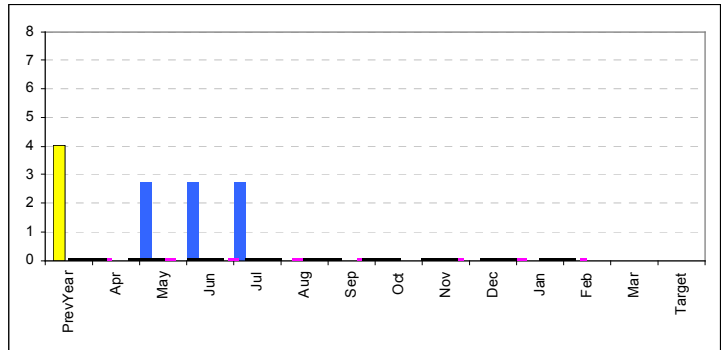
For future reporting of this indicator planned service as at the 31st March will become the measure planned rather than actual delivered services for a survey week in September.

**C29 Included in NI 136**

**Title:-** Adults with physical disabilities helped to live at home.

**Definition:-** Adults with physical disabilities helped to live at home per 1,000 population aged 18-64.

**Manager:-** Sara Keetley



	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Target
<b>This years performance:-</b>		2.74	2.74	2.74									
<b>Last year performance:-</b>	3.24	3.37	3.44	3.37	3.48	3.51	3.52	3.52	3.52	2.89	2.85	4.03	
<b>Forecast performance:-</b>													
<b>Comparator Family:-</b>													
<b>England:-</b>													
<b>Clients:-</b>		289	289										
<b>Last year:-</b>	340	353	360	353	365	368	369	369	369	303	300	425	
<b>Direction:-</b>			↓	↓									
<b>Outturn 07/08:-</b>	4.03												
<b>Target 08/09:-</b>													

We believe this apparent drop is because the number of service users being counted is very small, so a minor change can seem to have a disproportionate effect.

Indicators C29, C30, C31 and C32 are reported as single indicator

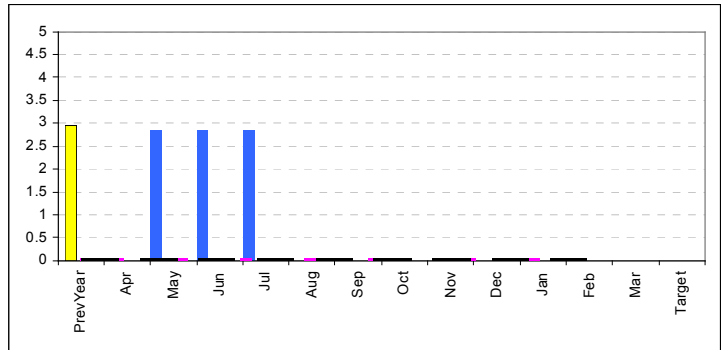
NI136 People supported to live independently through social services (all ages)

**C30 Included in NI 136**

**Title:-** Adults with learning disabilities helped to live at home

**Definition:-** Adults with learning disabilities helped to live at home per 1,000 population aged 18-64.

**Manager:-** Billy McAlinden



	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Target
<b>This years performance:-</b>		2.84	2.84	2.84									
<b>Last year performance:-</b>	2.89	2.9	2.92	2.93	2.9	2.91	2.89	2.9	2.9	2.9	2.96	2.94	
<b>Forecast performance:-</b>													
<b>Comparator Family:-</b>													
<b>England:-</b>													
<b>Clients:-</b>		299	289										
<b>Last year:-</b>	303	304	306	307	304	305	303	303	303	304	312	310	
<b>Direction:-</b>			↓	↓									
<b>Outturn 07/08:-</b>	2.94												
<b>Target 08/09:-</b>													

Indicators C29, C30, C31 and C32 are reported as single indicator

NI136 People supported to live independently through social services (all ages)

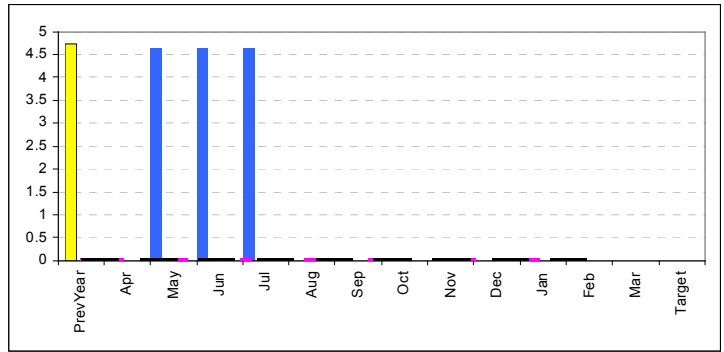
Herefordshire is still more dependent on residential care than other local authorities, but the implementation of the Midland Heart contract has already had a beneficial effect and the strategy for LD will continue to provide more supported living opportunities by finding local solutions close to home instead of institutional and often out of county placements.

**C31 Included in NI 136**

**Title:-** Adults with mental health problems helped to live at home.

**Definition:-** Adults with mental health problems helped to live at home per 1,000 population aged 18-64.

**Manager:-** Sara Keetley



	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Target
<b>This years performance:-</b>		4.65	4.65	4.65									
<b>Last year performance:-</b>	4.17	4.2	4.22	4.2	4.25	4.4	4.77	4.4	4.4	4.75	4.72	4.73	
<b>Forecast performance:-</b>													
<b>Comparator Family:-</b>													
<b>England:-</b>													
<b>Clients:-</b>		490	490										
<b>Last year:-</b>	437	440	442	440	445	461	500	500	500	498	498	499	
<b>Direction:-</b>			↓	↓									
<b>Outturn 07/08:-</b>	4.73												
<b>Target 08/09:-</b>													

Although this indicator is being stretched to reach its target, performance is already better than most other local authorities

Indicators C29, C30, C31 and C32 are reported as single indicator

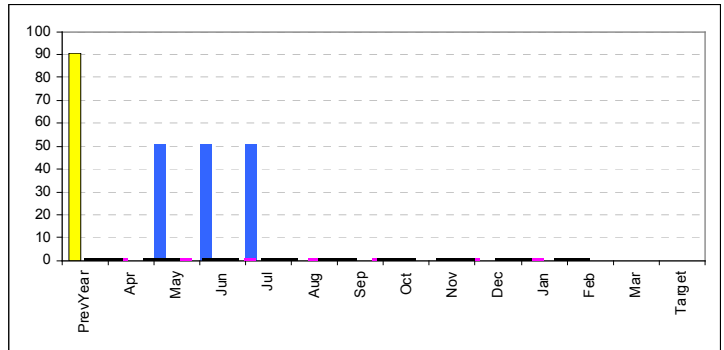
NI136 People supported to live independently through social services (all ages)

**C32 Included in NI 136**

**Title:-** Older people helped to live at home.

**Definition:-** Older people helped to live at home per 1,000 population aged 65 or over.

**Manager:-** Sara Keetley



	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Target
<b>This years performance:-</b>		51.1	51.1	51.1									
<b>Last year performance:-</b>	56.5	59.67	59.4	58.48	58.8	57.82	59.67	59.7	59.7	53.8	50.46	90.7	
<b>Forecast performance:-</b>													
<b>Comparator Family:-</b>													
<b>England:-</b>													
<b>Clients:-</b>		1884	1884										
<b>Last year:-</b>	2049	2166	2155	2123	2133	2099	2166	2166	2166	1953	1862	3347	
<b>Direction:-</b>			↓	↓									
<b>Outturn 07/08:-</b>	90.7												
<b>Target 08/09:-</b>													

Indicators C29, C30, C31 and C32 are reported as single indicator  
NI136 People supported to live independently through social services (all ages)

The main services currently included within this indicator are:-

- Domiciliary care • Day opportunities • Maintained Equipment • Telecare • Meals • Short term residential/nursing care • Transport
- Rehabilitation/ Intermediate care • Direct Payments • Professional support • Individualised budgets

Supporting People Clients who have the Careline alarm system are a potential addition to this client base.

There are 630 clients in receipt of this service of which 365 are already clients of Social Care.

Work is in hand to include the additional 265 clients

Other sources used for this indicator at the end of each year, which are not recorded on the Client Index system, (CLIX – Framework) and which are added manually to the figures are:-

- Village Warden scheme • Able (within 6 weeks of year end) • Private Sector Housing (major adaptations) • Talking Books • Maintained equipment • Home from Hospital • Promoting Independence • Minor adaptations (262 clients)

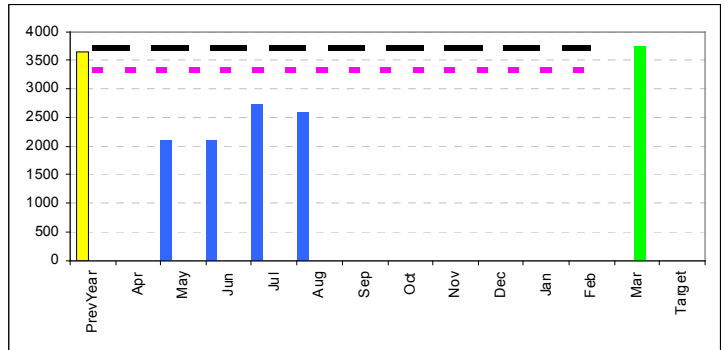
To ensure this additional information can be gathered throughout the year a project is to be set up to assess ways of real time recording of the services.

**NI136 LAA Indicator**

**Title:-** People supported to live independantly through social services (all adults )

**Definition:-** This indicator will measure the number of adults all ages per 100,000 population that are assisted directly through social services assessed/care planned, funded support to live independently, plus those supported through organisations that receive social services grant funded services.

**Manager:-** Sara Keetley



	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Target
<b>This years performance:-</b>		2102	2102	2724	2598								3736
<b>Last year performance:-</b>													
<b>Forecast performance:-</b>													
<b>Comparator Family:-</b>		3715											
<b>England:-</b>		3330											
<b>Clients:-</b>		2962	2962	3843									
<b>Last year:-</b>													
<b>Direction:-</b>			↓	↓									
<b>Outturn 07/08:-</b>		3635											
<b>Target 08/09:-</b>		3736											

This is the key indicator for the directorates and is supported by a programme of activity to ensure all vulnerable adults are assisted to reach their maximum level of independence

This indicator replaces:-

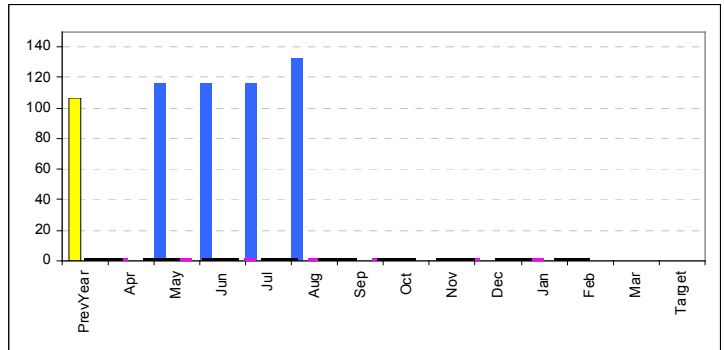
- C29 Adults with physical disabilities helped to live at home.
- C30 Adults with learning disabilities helped to live at home
- C31 Adults with mental health problems helped to live at home.
- C32 Older people helped to live at home.

**C51 Included in NI130**

**Title:-** Direct payments

**Definition:-** Adults and older people receiving direct payments at 31 March per 100,000 population aged 18 or over (age standardised). This is a weighted average of four indicators which are calculated separately. The weight for each indicator is the percentage of the population of England aged 18 and over that falls into the relevant age group (this achieves the age standardisation).

**Manager:-** Sara Keetley



	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Target
<b>This years performance:-</b>		116	116	116	133								
<b>Last year performance:-</b>	95.04	96.02	96.03	95.52	96.82	101	103.1	103.8	103.3	101.9	105.6	106.3	
<b>Forecast performance:-</b>													
<b>Comparator Family:-</b>													
<b>England:-</b>													
<b>Clients:-</b>		165	165										
<b>Last year:-</b>	136	137	137	136	138	144	147	148	147	145	152	151	
<b>Direction:-</b>			↑	↑									
<b>Outturn 07/08:-</b>	106												
<b>Target 08/09:-</b>													

This indicator is counted as per definition for 2008/09 i.e. those clients on the books to receive direct payment on the last day of the financial year.

C51 does not included Direct Payments for careers.

NI130 ( Social Care Clients receiving self directed support) will replaces it but for 08/09 includes only the following:-

All people over the age of 18, including carers, who have received a direct payment or individual budget at any time in the year.

Data for this indicator is provided directly from Finance as a consequence of Panel.

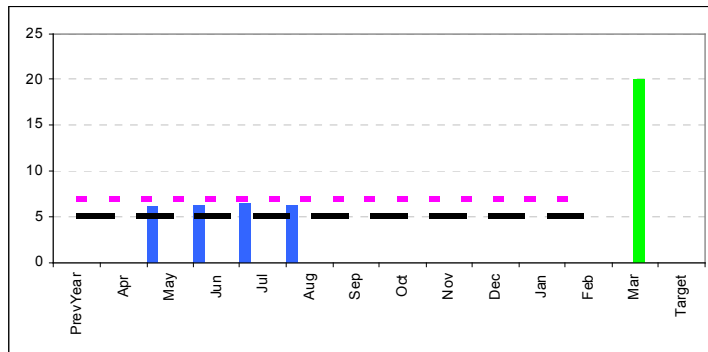
From 2009/10 onwards indicator NI130 will measure all clients receiving self directed support.

**NI130 LAA Indicator**

**Title:-** Social care clients receiving Self Directed Support (Direct payments and Individualised Budgets)

**Definition:-** Number of adults, older people and carers receiving self directed support in the year to 31st March as a percentage of clients receiving community based services and carer's specific services aged 18 or over.

**Manager:-** Wendy Fabbro



	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Target
<b>This years performance:-</b>		6.1	6.32	6.38	6.32								20
<b>Last year performance:-</b>													
<b>Forecast performance:-</b>													
<b>Comparator Family:-</b>		5.2											
<b>England:-</b>		7											
<b>Percentage</b>		227	244	256									
<b>Last year:-</b>													
<b>Direction:-</b>			↓	↓									
<b>Outturn 07/08:-</b>		131											
<b>Target 08/09:-</b>		20											

The indicator forms part of the Local Area Agreement and as such has stretching target set for 2009/10 and 2010/11 requiring us to provide self directed support service to at least 30% of our clients (1600 clients)

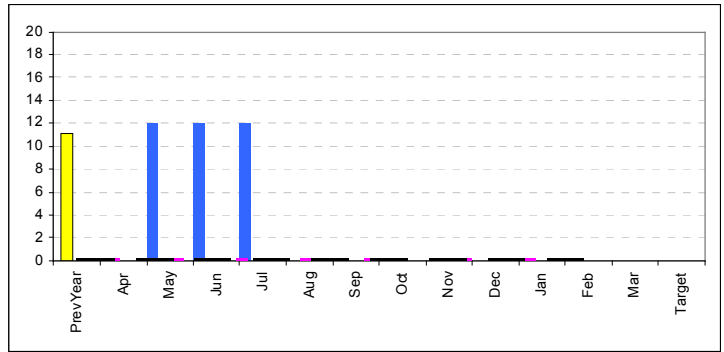


**C62 Included in NI 135**

**Title:-** Services for carers.

**Definition:-** The number of carers receiving a 'carers break' or a specific carers' service as a percentage of clients receiving community based services.

**Manager:-**



	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Target
<b>This years performance:-</b>		12	12	12									
<b>Last year performance:-</b>	11.5	11.3	12.74	12.51	12.44	11.97	13.09				9.88	11.13	
<b>Forecast performance:-</b>													
<b>Comparator Family:-</b>													
<b>England:-</b>													
<b>Clients:-</b>		398	398										
<b>Last year:-</b>	370	402	470	478	509	516	620				502	596	
<b>Direction:-</b>			↑	↑									
<b>Outturn 07/08:-</b>	11.1												
<b>Target 08/09:-</b>													

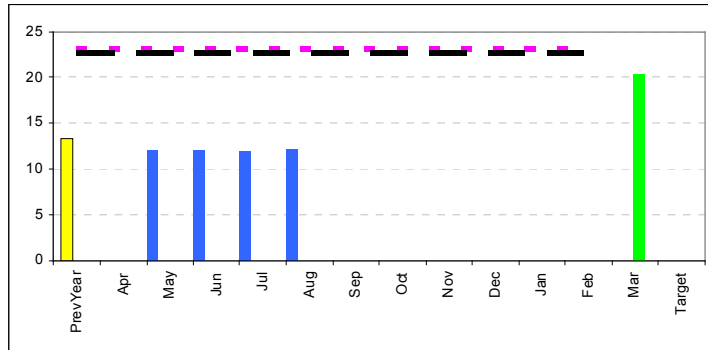
Redesign of the Commissioning Strategy will ensure that next year an improvement across the board for services users and in particular outcomes for carers.

**NI135 LAA Indicator**

**Title:-** Carers receiving a needs assessment or review and specific carer's service or advice at

**Definition:-** The number of carers whose needs were assessed or reviewed by the council in a year who received a specific carer's service, or advice and information in the same year as a percentage of people receiving a community based service in the year.

**Manager:-** Sara Keetley



	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Target
<b>This years performance:-</b>		12	12	11.9	12.1								20.4
<b>Last year performance:-</b>													
<b>Forecast performance:-</b>													
<b>Comparator Family:-</b>	22.6												
<b>England:-</b>	23												
<b>Clients:-</b>		398	398	426									
<b>Last year:-</b>													
<b>Direction:-</b>			↓	↓									
<b>Outturn 07/08:-</b>	13.3												
<b>Target 08/09:-</b>	20.4												

This is a new indicator and has caused some difficulties in terms of recording activities accurately and comprehensively. The Carers commissioning strategy and the reviewed Herefordshire Carers support contract ( supported by the Scrutiny review of carers services) will drive further improvements

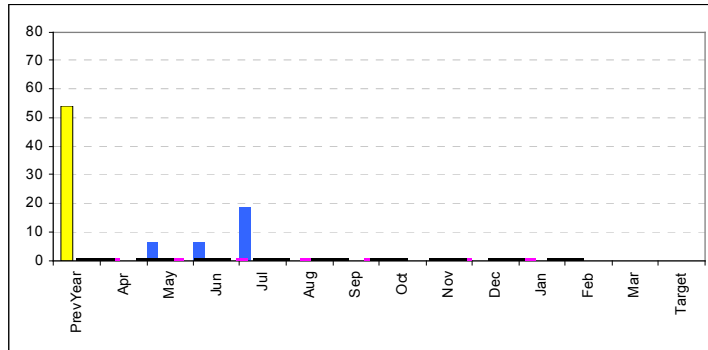
□

**C72**

**Title:-** Older people aged 65 or over admitted on a permanent basis in the year to residential or nursing care.

**Definition:-** Older people aged 65 or over admitted on a permanent basis in the year to residential or nursing care.

**Manager:-** Denise Hawkins



	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Target
<b>This years performance:-</b>		6.5	6.5	18.7									
<b>Last year performance:-</b>	2.48	8.54	9.64	12.4	16.5	20.39	28.1	35	40	41.32	41.19	53.93	
<b>Forecast performance:-</b>													
<b>Comparator Family:-</b>													
<b>England:-</b>													
<b>Clients:-</b>		24	24	69									
<b>Last year:-</b>	9	31	35	45	60	74	102	102	102	150	152	199	
<b>Direction:-</b>			↑	↑									
<b>Outturn 07/08:-</b>	53.9												
<b>Target 08/09:-</b>													

The council has struggled to provide accurate commitment accounting information that can match activity and expenditure (currently recorded on 4 separate systems) At the point of writing we believe a solution may have been found

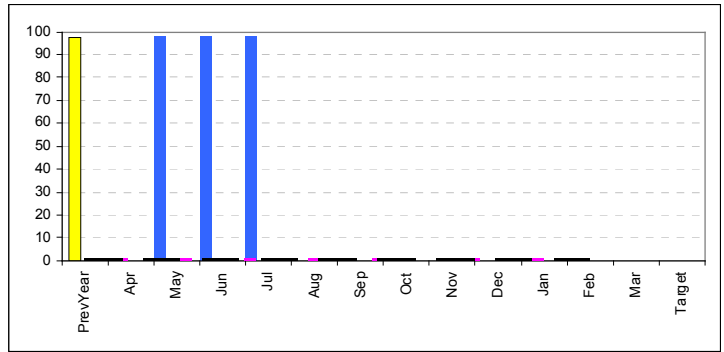
Essential that progress within the Herefordshire Connects project delivers integrated financial aspects of client services.

**D39**

**Title:-** Percentage of people receiving a statement of their needs and how they will be met.

**Definition:-** The percentage of adults and older people receiving a statement of their needs and how they will be met.

**Manager:-** Denise Hawkins



	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Target
<b>This years performance:-</b>		98.2	98.2	98									
<b>Last year performance:-</b>	96.7	96.9	96.2	96.67	96.3	96.25	94.9	95	95	91.14	89.69	97.19	
<b>Forecast performance:-</b>													
<b>Comparator Family:-</b>													
<b>England:-</b>													
<b>Clients:-</b>		4048	4048										
<b>Last year:-</b>	3690	4031	3901	4260	4498	4700	5021	5021	5021	5615	5331	6062	
<b>Direction:-</b>			↑	↑									
<b>Outturn 07/08:-</b>	97.2												
<b>Target 08/09:-</b>													

This is good performance, and is maintained by robust management

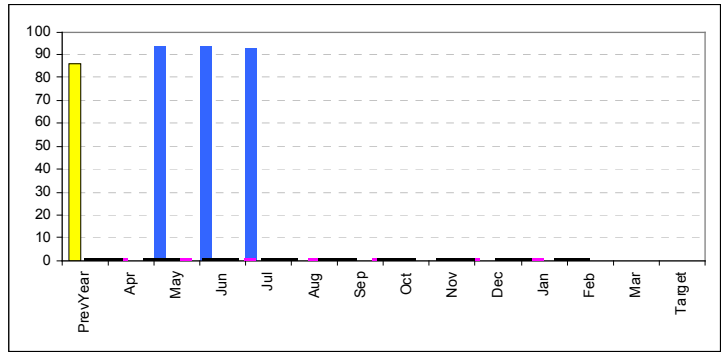


**D55 Included in NI 132**

**Title:-** Acceptable waiting times for assessments.

**Definition:-** For new older clients, the average of (i) the percentage where the time from first contact to contact with the client is less than or equal to 48 hours(that is, 2 calendar days), and (ii) the percentage where the time from first contact to completion of assessment is less than or equal to four weeks (that is, 28 calendar days).

**Manager:-** Denise Hawkins



	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Target
<b>This years performance:-</b>		93.4	93.4	93									
<b>Last year performance:-</b>	87.43	86.95	86.93	89.19	88.7	88.03	88.93	89	89	63.52	86.25	85.98	
<b>Forecast performance:-</b>													
<b>Comparator Family:-</b>													
<b>England:-</b>													
<b>Ratio of clients:-</b>		88.26	88.26										
<b>Last year:-</b>	88.82	86.5	85.54	88.28	87.6	87.3	88.21	88.21	88.21	59.61	84.18	86.38	
<b>Direction:-</b>			↑	↑									
<b>Outturn 07/08:-</b>	86												
<b>Target 08/09:-</b>													

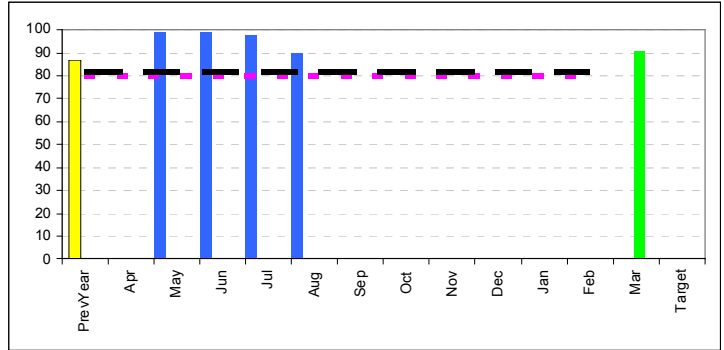
Although this performance is good, pressure on staff is growing, and this achievement will be hard to maintain

**NI132**

**Title:-** Timeliness of social care assessments (all adults)

**Definition:-** Acceptable waiting times for assessments: For new clients (aged 18+), the percentage from where the time from first contact to completion of assessment is less than or equal to four weeks

Manager:- Denise Hawkins



	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Target
<b>This years performance:-</b>		98.9	98.9	98	90								91
<b>Last year performance:-</b>													
<b>Forecast performance:-</b>													
<b>Comparator Family:-</b>	81.8												
<b>England:-</b>	80												
<b>Clients:-</b>		272	272										
<b>Last year:-</b>													
<b>Direction:-</b>			↑	↑									
<b>Outturn 07/08:-</b>	86.8												
<b>Target 08/09:-</b>	91												

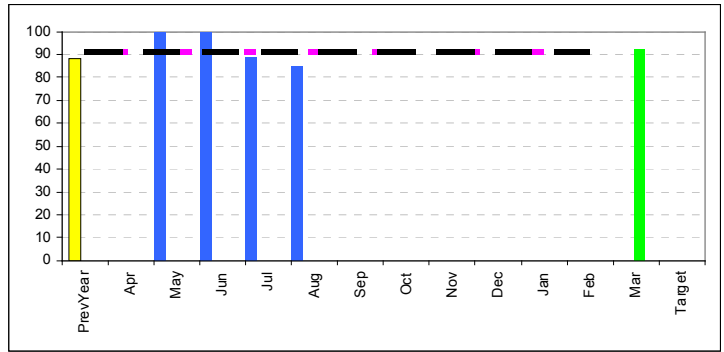
We are confident that we will achieve the target

**NI133**

**Title:-** Timeliness of social care packages following an assessment

**Definition:-** Acceptable waiting times for delivery of care packages following assessment: For new clients (For 2008/09: Adults aged 65+, from 2009/10 Adults all ages 18+) the percentage for whom the time from completion of assessment to provision of all services in the care package is less than or equal to 4 weeks.

**Manager:-** Denise Hawkins



	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Target
<b>This years performance:-</b>		100	100	89	85								92
<b>Last year performance:-</b>													
<b>Forecast performance:-</b>													
<b>Comparator Family:-</b>		91											
<b>England:-</b>		91											
<b>Clients:-</b>		36	36										
<b>Last year:-</b>													
<b>Direction:-</b>			↑	↑									
<b>Outturn 07/08:-</b>		88.2											
<b>Target 08/09:-</b>		92											

This indicator is impacted by transitions cases that 'stretch' the period from assessment to delivery of services for young adults. A new panel for allocating resources 'streamlined' processes and will prevent unnecessary delays, although delays can be caused by service users wanting time to make their choices of service to meet their needs

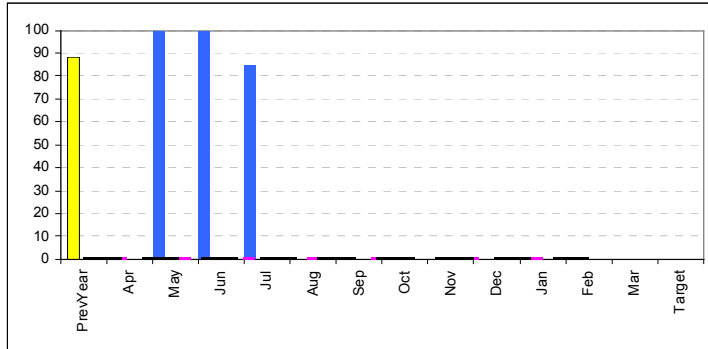


**D56**

**Title:-** Acceptable waiting times for care packages.

**Definition:-** For new older clients, the percentage for whom the time from completion of assessment to provision of all services in the care package is less than or equal to 4 weeks.

**Manager:-** Denise Hawkins



	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Target
<b>This years performance:-</b>		100	100	85									
<b>Last year performance:-</b>	77.14	89.36	93.33	80.9	83.2	84	82.25	83	83	83	81.43	88.16	
<b>Forecast performance:-</b>													
<b>Comparator Family:-</b>													
<b>England:-</b>													
<b>Clients:-</b>		31	31										
<b>Last year:-</b>	27	42	70	212	302	346	533	533	533	533	693	767	
<b>Direction:-</b>			↓	↓									
<b>Outturn 07/08:-</b>	88.2												
<b>Target 08/09:-</b>													

This indicator has been affected by staffing problems and is expected to improve

## **Adult Safeguarding**

The measurement of this indicator has been reviewed in the light of partnership arrangements.

In future the measurement will be from the date of referral until the strategy development which should be within 7 working days.

The change in measurement will take place following implementation of changes to the main computer system for social care (Frameworkki).

The anticipated implementation date of the software amendment and the changes to measurement is expected to be 1<sup>st</sup> November 2009.

The current measurement is from referral until strategy discussion and performance is currently measured at 36%.



Ref.	Definition	Measured in	2007/08			2008/09			2009/10		
			Target	Actual	DoT	Target	Actual	DoT	Target	Current Position	DoT
A80	Drug misusers sustained in treatment	%		74		Awaiting results from DH annual report					
B11	Intensive homecare as a percentage of intensive home and residential care.	%	22.0	19.8	↑	22	22.1	↑	Not available until 2nd quarter of 09/10		
B12	Cost of intensive social care for adults and older people.	£	<500	528	↑	500	550.97	↓			
B17	Unit cost of home care for adults and older people.	£	15.0	16.8	↑	15.5	16.38	↓			
C28	Intensive home care	Number	8.1	7.5	↑	9	8.02	↑		8.02	↑
C29	Adults with physical disabilities helped to live at home.	Number	6.0	4.8	↓	5	4.03	↓		2.74	↓
C30	Adults with learning disabilities helped to live at home	Number	3.0	2.9	↑	3	2.94	↑		2.84	↓
C31	Adults with mental health problems helped to live at home.	Number	4.4	4.3	↑	4.4	4.73	↑		4.65	↓
C32	Older people helped to live at home.	Number	83.0	81.3	↑	83	90.70	↑		51.06	↓
C51	Direct payments	Number	100.0	97.6	↑	115	106.34	↑		116	↑
C62	Services for carers.	%	12.0	11.5	↑	12	11.13	↓		11.98	↑
C72	Older people aged 65 or over admitted on a permanent basis in the year to residential or nursing care.	Number	70.0	53.2	↑	55	53.93	↓		18.7	↑
C73	Adults aged 18-64 admitted on a permanent basis in the year to residential or nursing care.	Number	1.5	1.5	↑	1.5	0.66	↑		0.38	↑
D37	Availability of single rooms.	%	90.0	95.6	↑	96	99.03	↑		91.8	↓
D39	Percentage of people receiving a statement of their needs and how they will be met.	%	100.0	96.1	↓	100	97.19	↑		98	↑
D40	Clients receiving a review.	%	78.0	78.1	↑	80	81.67	↑		14.75	↓
D41	Delayed transfer of care (interface).	Number	<20	Awaiting results from DH							
D54	Percentage of items of equipment and adaptations delivered within 7 working days.	%	96.0	96.4	↑	97	95.57	↓		92.01	↓
D55	Acceptable waiting times for assessments.	%	90.0	89.6	↑	92	85.98	↓		93	↑
D56	Acceptable waiting times for care packages.	%	85.0	84.7	↑	90	88.16	↑		85	↓
D75	Practice Learning.	Number	15.0	26.0	↑		37	↑	Calculated at end of year		
E47	Ethnicity of older people receiving assessment.	Ratio	1.0	0.7	↓	1	1.1	↑	Calculation under going review		
E48	Ethnicity of older people receiving services following an assessment.	Ratio	1.0	1.0	↓	1	1.0	↓			

Ref.	Definition	Measured in	2007/08			2008/09			2009/10		
			Target	Actual	DoT	Target	Actual	DoT	Target	Current Position	DoT
NI119	Self-reported measure of people's overall health and wellbeing						76		Annual survey in autumn		
NI120	All-age all cause mortality rate	Rate per 100,000 population				637	549.81		625		
NI121	Mortality rate from all circulatory diseases at ages under 75	Rate per 100,000 population				58	63.84		53		
NI122	Mortality from all cancers at ages under 75	Rate per 100,000 population				96	104.83		95		
NI123	16+ current smoking rate prevalence	Rate per 100,000 population				808	355		815		
NI124	People with a long-term condition supported to be independent and in control of their condition	Percentage	Survey to be completed								
NI125	Achieving independence for older people through rehabilitation/intermediate care	Percentage					71.8		75		
NI126	Early access for women to maternity services	Percentage				80	80		96	87.45	↑
NI127	Self reported experience of social care users		Survey to be completed								
NI128	User reported measure of respect and dignity in their treatment								83	Survey to be completed	
NI129	End of life care - access to appropriate care enabling people to choose to die at home	Percentage	Survey to be completed								
NI130	Social care clients receiving Self Directed Support (Direct payments and Individualised Budgets)	Rate per 100,000				107	130.77		20	6.38	↓
NI131	Delayed transfers of care from hospitals	Rate per 100,000				30			27	51	↓
NI132	Timeliness of social care assessments (all adults)	Percentage				92	86.78		91	98	↑
NI133	Timeliness of social care packages following an assessment	Percentage				91	88.16		92	89	↑
NI134	The number of emergency bed days per head of weighted population	Number					5440				
NI135	Carers receiving a needs assessment or review and specific carer's service or advice and information	Percentage				17.9	13.31		20.4	11.88	↓
NI136	People supported to live independantly through social services (all adults )	Rate per 100,000				3687	3635		3736	2724.3	↓
NI137	Healthy life expectancy at age 65		Survey to be completed								
NI138	Satisfaction of people over 65 with both home and neighbourhood						89	Survey to be completed			
NI139	The extent to which older people receive the support they need to live independently at home						33	Survey to be completed			
NI141	Number of vulnerable people achieving independent living	Number					98.19	Awaiting results from central government			
NI142	Number of vulnerable people who are supported to maintain independent living	Number				99.24	90.48		97.75		

New indicators from 08/09 onwards